

Please take your completed application form and supporting documentation of age/disability and permanent residence in Poole to:-

Transportation Services, Borough of Poole at
St John's House, Serpentine Road, Poole BH15 2DX

Card Issuing Times:
Monday to Friday 08:30 - 16:30

You do not need to supply a Photograph as this done at time of your application

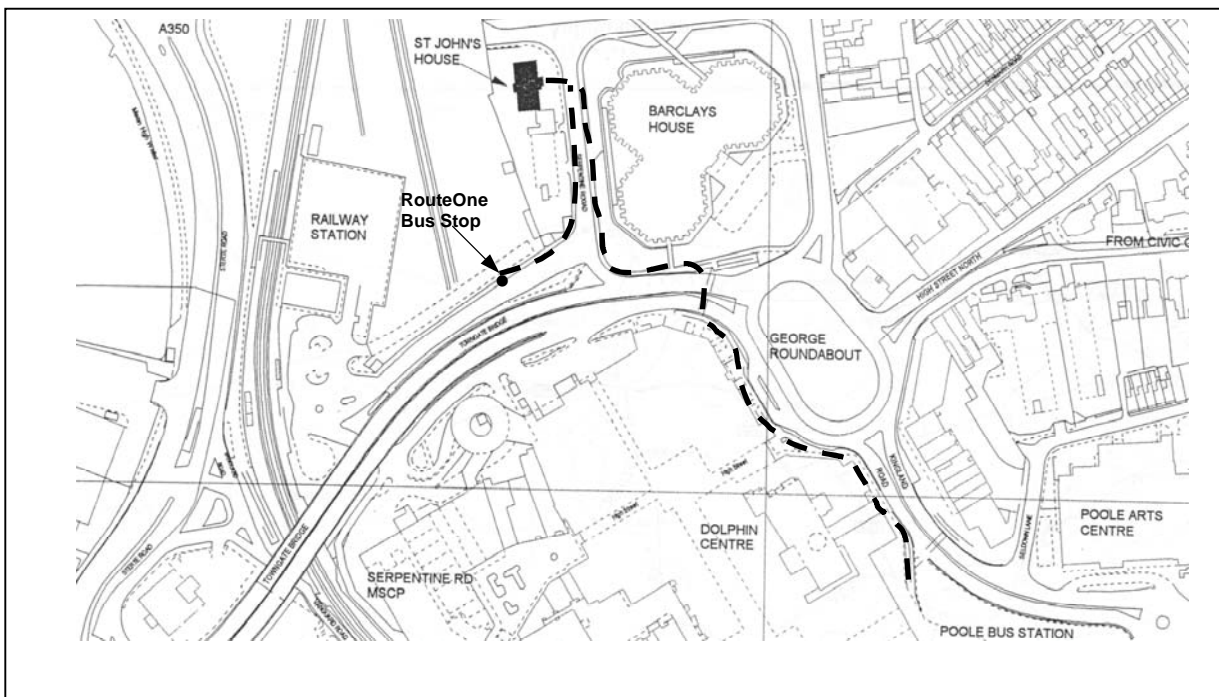
If you are unable to attend in person, have any questions or your Connect bus pass is lost or stolen, please phone the HELPLINE on 01202 634249

There is a charge of £8 for a replacement connect bus pass.



This authority is under a duty to protect the public funds it administer and, to this end, may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information see www.boroughofpoole.com/nfi under 'National Fraud Initiative'.

St John's House, Serpentine Road, Poole



Suggested Walking Route to St John's House from Poole Bus Station (Approx. distance 400m / 440 yds)

From the bus station walk past the entrance to the Dolphin Centre and KFC takeaway and follow the footpath around the outside of the shopping centre to the subway just past the taxi rank. Take the subway to Barclays House and turn left, follow the footpath around Barclays House turning right into Serpentine Road. St John's House is 80 meters along on the left-hand side of the road.



Alternatively take the **RouteONE** bus from Stand D in the bus station. This runs every 15 minutes from 09:25 until 14:55. Please alight at Serpentine Road from where it is a level 100m walk to St John's House (see map).